

Record
Review

4
R^s

**for Fighting
Medicare Fraud**

You're the first line
of defense against
Medicare fraud
and abuse.

Report
Remember



CENTERS FOR MEDICARE & MEDICAID SERVICES

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Follow the "4 Rs" to protect your loved ones, yourself, and Medicare from fraud:

1. Record

- Record the dates of your doctor appointments on a calendar. Note the tests and services you get, and save the receipts and statements from your providers. If you need help recording the dates and services, ask a friend or family member.
- Contact your local Senior Medicare Patrol (SMP) program to get a free Personal Health Care Journal. Use the SMP locator at smpresource.org or call 1-877-808-2468 to find the SMP program in your area.

2. Review

- Compare the dates and services on your calendar with the statements you get from Medicare or your Medicare plan to make sure you got each service listed and that all the details are correct. If you see items listed in your claims that you don't have a record of, it's possible you or Medicare may have been billed for services or items you didn't get.
 - Look for signs of fraud, including claims you don't recognize on your "Medicare Summary Notices" (MSNs) if you have Original Medicare, or similar statements from your plan if you're in a Medicare Advantage or Medicare drug plan.
 - Check your claims early—the sooner you see and report errors, the sooner you can help stop fraud. You can log into MyMedicare.gov or create an account to view your Original Medicare claims as soon as they're processed, or call us at 1-800-MEDICARE (1-800-633-4227). TTY users can call 1-877-486-2048.
- Check the receipts and statements you get from providers for mistakes. If you think a charge is incorrect and you know the provider, you may want to call their office to ask about it. The person you speak to may help you better understand the services or supplies you got, or they may realize a billing error was made.
- Get help from your local SMP program checking your Medicare statements for errors or suspected fraud.

3. Report

- Report suspected Medicare fraud by calling 1-800-MEDICARE. Have your Medicare card or Number and the claim or MSN ready.
- You can also report fraud to the Office of the Inspector General by visiting tips.oig.hhs.gov or by calling 1-800-HHS-TIPS (1-800-447-8477). TTY users can call 1-800-377-4950.
- If you identify errors or suspect fraud, the SMP program can also help you make a report to Medicare.

4. Remember

- Protect your Medicare Number. Don't give it out, except to people you know should have it, like your doctor or other health care provider.
- Never give your Medicare Number in exchange for a special offer.
- Never let someone use your Medicare card, and never use another person's card.
- Never accept offers of money or gifts from companies for free medical care.
- Census takers may ask about your home life or relatives, but will never ask you for your Social Security Number, Medicare Number, or any health insurance information.

To learn more about Medicare fraud, and how to protect yourself and loved ones, visit Medicare.gov/fraud. You can also think about volunteering with the SMP program to help other people with Medicare and their caregivers identify and report suspected fraud and abuse.

You have the right to get Medicare information in an accessible format, like large print, Braille, or audio. You also have the right to file a complaint if you feel you've been discriminated against. Visit Medicare.gov/about-us/nondiscrimination/accessibility-nondiscrimination.html, or call 1-800-MEDICARE for more information.